



## **Garden Court Mediation Feedback Form**

We would be very grateful if you would take a few moments to let us know more about your experience of mediation. This is to help us improve our service. Thank you.

<b>Please evaluate the following questions</b>	<b>Strongly agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly disagree</b>
1. My first contact with Garden Court Mediation was professional, helpful and clear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The arrangement made for my mediation meeting was convenient and I was kept well informed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Before the mediation began, the mediation process has been explained to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. During the mediation, I was listened to by my mediator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. I found the mediator neutral, efficient and prepared	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The other participants and myself controlled the decisions made in the mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Whether my dispute resulted in agreement or not, I am satisfied that I chose mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Overall, I consider mediation to be very good value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. I would recommend mediation as a way of resolving disputes to others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. I would recommend using Garden Court Mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### **Garden Court Mediation**



**Tell us more about your mediator**

**Please circle**

11. I would use the mediator again

Yes / No

12. I am happy for any of my comments to be used by Garden Court Mediation in their marketing

Yes / No / Yes if anonymous

13. What did you like best about how the mediator conducted the mediation?

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14. What do you feel the mediator could have done differently?

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**General comments**

15. Please let us know if there are any other comments you'd like us to consider for future mediations?

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Thank you very much for your time in providing us this feedback, your comments are extremely valuable to us.

For our reference only

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